



International Journal of Business and Management Invention

e-ISSN: 2319 – 8028 p-ISSN: 2319 – 801X

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It is certify that the paper entitled by "Validación de instrumento sobre la Influencia del Estrés Laboral en la Atención a Clientes" has been published in International Journal of Business and Management Invention (IJBMI).

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Journal Name: *International Journal of Business and Management Invention (IJBMI)*

Journal Web: *www.ijbmi.org*

Journal Type: *Online & Offline*

Review Type: *Peer Review Refereed*

Publication Year: *2026*

Publication Month: *July*

Vol No.: *15*

Issue No.: *07*



Editor-In-Chief

International Journal of Business and Management Invention (IJBMI)

E-mail ID: ijbmi@invmails.com

Web: www.ijbmi.org

Impact Factor : 4.72

UGC Approval Serial Number: 4485 & UGC Journal Number: 46889



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Author's Name: *Sandra Aguilar Hernández*

Journal Name: *International Journal of Business and Management Invention (IJBMI)*

Journal Web: *www.ijbmi.org*

Journal Type: *Online & Offline*

Review Type: *Peer Review Refereed*

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Author's Name: Erika Mariana Ortiz Domínguez

Journal Name: International Journal of Business and Management Invention (IJBMI)

Journal Web: www.ijbmi.org

Journal Type: Online & Offline

Review Type: Peer Review Refereed

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